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Conversaciones CRUCIALES

— EDICIÓN —
*revisada y
ampliada*



**Nuevas claves para gestionar
con éxito situaciones críticas**

Resumo de Conversaciones Cruciales. Ed. Revisada

Crucial conversations are interpersonal exchanges at work or at home that we dread having but know we cannot avoid. This book offers readers a proven strategy for achieving goals in emotionally, psychologically, or legally charged situations.

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