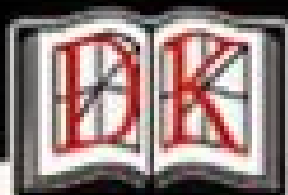


ESSENTIAL



MANAGERS

MOVING TO E-BUSINESS



COMMUNICATING
SERVICES • VALUE



CHANNELS

CUSTOMERS

PLANNING

KNOWLEDGE

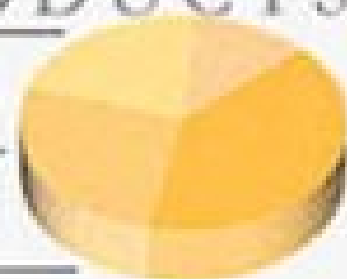
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STEVE SLEIGHT

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